

## Implementation/Software Analyst (Tech Firm)

**K & K Management Solutions**, a fast-growing tech firm developing energy software since 1986, is hiring an **Implementation and Software Analyst** for our Avon, IN office.

### OPPORTUNITY:

We are expanding due to **exciting growth** and looking for a highly valued new member of a dynamic team.

### RESPONSIBILITIES:

- Creating a detailed data analysis, outlining problems, opportunities and solutions
- Collaborate with cross functional teams to maintain efficiency, consistency and achieve successful implementations
- Ability to assist in customer data analysis for implementations
- Work with QA and testing of all applications
- Assist with projects and align with business schedules
- Assess Project ticket priorities
- Future training of K & K customers

### DESIRED SKILLS:

- **Problem solver:** Fully understand software to be able to work effectively with customers and technical support personnel
- **Self-disciplined:** Have a strong commitment to personal improvement; must be independent and stay organized to prioritize requests
- **Process-oriented:** Constantly looking to find better ways of doing things by consistently and efficiently re-creating optimal results in everyday situations
- **Flexible:** Effectively manage priorities, concurrent timelines, changing scope of work and stringent deadlines in a fast-paced environment
- **Communication skills:** Excellent communication skills to be able to communicate goals and tasks to team

### SUCCESS FACTORS:

- Prefer at least five (5) years software or technical environment experience.
- High School diploma required; with 2 years of higher education preferred.
- Responsive team-oriented mentality in a fast-paced environment.
- Computer savvy with ability to quickly learn our software and hardware.
- Able to travel as needed

### COMPENSATION & BENEFITS:

**K & K Management Solutions** will reward your talents and skills, based on your experience. You will also receive an **attractive benefit package** that includes medical, dental, vision, life insurance, 401(k) with company match and a PTO plan.

### APPLY NOW:

If you are self-directed and enjoy working in a customer focused environment, we encourage you to apply online today.

**If you are ready to join a tech firm industry leader, please email your resume to: [mshilts@kkcomp.com](mailto:mshilts@kkcomp.com)**